



Management response

Report title: Social Services Budgetary and Cost Pressures

Completion date: August 2020

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Proposals for improvement

Ref	Proposal for improvement	Intended outcome/benefit	High priority (yes/no)	Accepted (yes/no)	Management response	Completion date	Responsible officer
P1	<p>The Council, in partnership with the Health Board should establish a strategic approach to the funding and commissioning of residential and nursing home care that</p> <ul style="list-style-type: none">• bridges organisational differences;• demonstrates value for money; and• places service user needs at the forefront.	<p>The intended benefit is that residents and their families will not experience organisational divides at the sometimes traumatic time that they enter residential care.</p>	Y	Yes	<p>Work is ongoing regionally through the Commissioning Board and the Care Home Steering Group.</p> <p>Transformation Programme developments will also include changes to how BCU and DCC work together in commissioning and monitoring care home placements.</p>	31/3/2022	Head of Community Support Services

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P2	The Council should engage with partners to review the current pooled budget arrangement for residential care for older people, to ensure that transfers of funds between public bodies have a tangible benefit such as better more integrated commissioning of residential and nursing home care	The intended benefit is that North Wales councils and the Health Board start to deliver the spirit of the Social Services and Wellbeing Act in addition to financial compliance	Y	Y	The current pooled budget arrangements are 'in development' and as such are regularly reviewed with all partners. We'll see that the examples of ensuring benefits such as integrated commissioning of care are included in this review.	31/3/2022	Corporate Director Communities
P3	The Council should work with the Health Board to improve communication arrangements that ensure any changes in health needs (and subsequent eligibility for continuing healthcare funding) are quickly communicated and funding arrangements revised.	The intended benefit is less delays and disputes around funding and more clarity for residents, their families and providers around funding responsibilities.	Y	Yes	Transformation Programme developments will also include changes to how BCU and DCC work together in commissioning and monitoring care home placements, including the development of joint review arrangements through Community Resource Teams.	31/3/2022	Head of Community Support Services

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P4	Consider changes put in place during the COVID-19 pandemic to identify opportunities for better, more integrated commissioning of residential and nursing home care	The intended benefits are that practices put in place to cope with the pandemic may be relevant post COVID.	Y	Yes	A review of the arrangements developed in response to COVID-19 will be undertaken within the Joint Locality Management Team	31/3/2021	Principal Manager, Operational Services